# CENTER FOR LEADERSHIPAND DEVELOPMENT

# Accomplishing the Results You Want | 3 Days

Success is measured by results. Detailed plans and a captivating vision are important, but true accomplishment is in carrying your goals through to a winning outcome. In this course, you will learn how to strengthen your leadership voice and foster employee buy-in to exceed expectations and achieve the most positive outcome.

### WHO SHOULD ATTEND:

Executives, managers, and other professionals responsible for teams with results-driven goals.

### **JOB ROLES:**

Personal Development Leader of Teams/Projects

### **OBJECTIVES:**

- Develop a leadership style that gets results
- Employ suitable motivation techniques for your team
- Adapt your communication style to use influence to drive direction
- Empower your team to get the results you want

### **COURSE OUTLINE:**

### Leadership Style Guide

Exploring the 6 Leadership Styles

## Motivation

Understanding Varying Needs Framing Motivators and Dissatisfiers

### Communication

Applying Various Communication Styles Comparing the 4 Style Traits Adapting to Differing Communication

### **Strategy and Results**

Using Strategic Drivers Linking Strategy to Operations Relating Strategy to Results

### **Building a Better Team**

Driving Team Performance Developing Trust and Respect

### **Influence Skills**

Differentiating between Ethical and Unethical Influence Developing Your Communication and Reasoning Skills

### Negotiation – Getting to Yes

Understanding the Phases of Negotiation Developing Principal Negotiation Skills Planning Negotiation Dealing with Tough Questions Getting to a Mutually Beneficial Solution

### **Enabling Others to Act**

Empowering Others Managing the Workload

Delegating to Workgroups and Teams Avoiding Wasted Time and Energy

Following-Up to Ensure Success

### **Putting it All Together**

Assembling the Pieces to Achieve the Whole Applying Skills to Get Results

## We Ensure Personal & Professional Growth Through:



TOPIC-SPECIFIC, REINFORCEMENT MATERIALS TO ENRICH YOUR JOURNEY

eBooks, On-Demand Courses, Quick Videos, Personal & Team Assessments, Tools & Templates.



This course may qualify for Continuing Education Credits from multiple providers. Please visit **www.nhcredits.com** for complete details.



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# Post-Class Reinforcement Materials

Each of the Leadership and Professional Development courses include a suite of post-class reinforcement materials that are unique to each title. Content such as e-books, quick videos, personal and team assessments, tools and templates, and other materials, have been selected to ensure that you continue your journey to ongoing success beyond the classroom. All e-assets, such as books and videos, come with 1-year access.

### Accomplishing the Results You Want | 3 Days

### **Reinforcement Videos**

- The Five E's of Leadership featuring Martyn Redgrave
- The Value Of Setting A Long-Term Strategy featuring Anders Dahlvig
- Success at Execution is About Enabling Others featuring Harold Sirkin
- Closing Gaps to Execution featuring Stephen Bungay
- The Three Elements of a Great Execution featuring Ram Charan
- The Knowing-Doing Gap featuring Jeffrey Pfeffer
- Strategy 101: Focus on Assumptions featuring Peter Sheahan
- Empower to Go Faster featuring Steve Strout
- Execute Or Be Executed featuring Grattan Kirk
- Prioritize and Collaborate to Execute Strategy featuring Liz Mellon
- Why Organizations Fail to Execute on Their Strategy featuring David Rock
- Manage with a Microscope and a Telescope featuring Dominic Barton
- Strategy Versus Execution featuring Doug Conant

### **Book Summaries**

- The Three Rules: How Exceptional Companies Think by Michael E. Raynor and Mumtaz Ahmed
- Confronting Reality: Doing What Matters to Get Things Right by Larry Bossidy and Ram Charan

### **Blueprints**

Advancing to the CEO Level: Best Practices and Strategies for Success by Amy
Brandt, Scott L. Kauffman and John Girard

### **Leader-Led Activities**

- Leadership and Execution Discussion Guide
- Operations Plan Facilitation Guide
- The Team Facilitation Guide
- The Strategy Facilitation Guide
- Execution Culture Application Guide
- Linking Strategy to Operations
- Relating Strategy to Results

### **Self-Assessment**

- Positive Leadership Behaviors
- **Business Impact**
- Business Impact: Fostering a Business Execution Culture
- Business Impact: Inspiring Your Team

### Challenge

Challenge: Developing a Business Execution Culture

Materials listed above are representative and do not include all assets, which are subject to change as titles and resources are always being updated.

### Tools

- Communicate to Execute
- Improving Business Execution
- Levels of Leadership
- Strategy Definition Summary
- Supporting Empowerment

### Test

Leadership Advantage Test Yourself: Developing a Business
 Execution Culture

### Core Message

Leadership Advantage: Developing a Business Execution Culture 3.0

### Case Study

- The Leader's Role in Execution
- Fostering a Business Execution Culture
- Solving Strategy Problems
- Enable Employees to Execute
- Inspiring Your Team
- Strategic and Operating Plans

### **Key Concept**

- Key Concept: The Business Execution Culture
- Key Concept: Strategic Essentials
- Key Concept: Enable People to Execute
- Key Concept: Involving and Empowering People
- Key Concept: Executing the Operating Plan

### e-Books

- Building Engaged Team Performance: Align Your Processes
   and People to Achieve Game-Changing Business Results
- Implementation: How to Transform Strategic Initiatives into Blockbuster Results
- 5% More: Making Small Changes to Achieve Extraordinary Results

### Videos/Courses

- Becoming an Accountable Professional
- Difficult People: Can't Change Them, so Change Yourself
- Forging Ahead with Perseverance and Resilience
- Building Trust to Develop Relationships that Deliver Results
- Ditch the Drama to Get Results
- Results Through Collaboration
- Get More Results: Pick Up Accountability and Let Go of Responsibility

New Horizons Computer Learning Centers www.newhorizons.com

